



POSITION DESCRIPTION: SERVER

Understand the brewing process and accurately describe all beers, serve with a positive attitude, and ensure patrons have a great experience!

Server Responsibilities and Requirements

Responsibilities

- Check patrons' identification and confirm it meets legal drinking age.
- Learn how the brewing process works and how to accurately describe all beers, as well as cocktails and wines, in order to help guests make purchasing decisions.
- Interact with patrons to answer questions and take orders for snacks and drinks.
- Assess patrons' needs and preferences and making recommendations.
- Serve alcoholic or non-alcoholic beverages and snacks.
- Stay customer-focused and nurture an excellent experience for patrons.
- Comply with all food and beverage regulations.

Requirements

- 18 years of age.
- RAMP certification upon hire.
- Resume with relevant work experience (*one year in a high volume establishment preferred*)
- Computer & POS literacy.
- Ability to be on feet for long hours.
- Positive attitude and excellent communication skills.
- Ability to keep service bar organized, stocked, and clean.
- Availability to work weekends, holidays, and special events is mandatory.
- Focus on excellent service and resolution of issues as they occur so that every patron has a positive experience and leaves with a smile.