



## **POSITION DESCRIPTION: Door Host (Security)**

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*Understand and uphold laws and requirements as well as the Brewery's policies to ensure the safety and welfare of staff and patrons.*

### **Door Host Responsibilities and Requirements**

#### **Responsibilities**

- Enforce liquor and bar entry laws of the establishment.
- Check patrons' identification and confirm it meets legal drinking age.
- Reserve the right to decline entry for guests who are visibly intoxicated or who have been barred from the establishment, or who appear to have a weapon.
- Maintain safety and welfare of customers and staff.
- Assist manager, bartenders, barbacks, and servers for any reason involving security.
- Inspect various sections of the establishment to ensure safety, including patrolling periodically if requested.
- Identify disturbances and escort disorderly patrons outside if necessary to avoid a dangerous or damaging situation.
- Resolve conflict and restrain patrons who get into a fight.
- Call police for situations that escalate and cannot be controlled with onsite staff.
- Document reports of all incidents for record keeping purposes.

#### **Requirements**

- 21 years of age.
- RAMP certification upon hire.
- Courteous personality with ability to be assertive if needed.
- Resume with relevant work experience (*one year in a high volume establishment preferred*).
- Ability to be on feet for long hours.
- Ability to physically restrain disorderly patrons if required.
- Ability to stay alert and focused and avoid distractions.
- Availability to work weekends, holidays, and special events is mandatory.
- Ability to handle and de-escalate high stress situations.

*Door Hosts can potentially be cross-trained as bartenders.*